

# *Illinois APCO Operating Procedures Committee*

## **MEETING MINUTES**

September 16, 2009

### **2009 Committee Members:**

Tom Carrico, Cahokia Police Department  
Kevin Diluia, Northwest Central Dispatch  
Ed Milam, Pleasantview Fire Protection District  
Jim Richardson, Gurnee Police Department  
Chuck Wrede, Tri-Com Central Dispatch

### **Call to Order:**

Chairman Chuck Wrede called the meeting to order at 10:05 a.m. at Tri-Com Central Dispatch in St. Charles. The primary purpose of the meeting was to review the nominations for this year's communications awards and select the winners by vote.

### **Roll Call:**

#### **Members Present:**

Ed Milam  
Chuck Wrede  
Kevin Diluia (by speakerphone)

#### **Members Absent:**

Tom Carrico  
Jim Richardson

### **Welcome:**

Chuck welcomed the committee members and thanked them for their time and effort spent on studying the 13 award nominations that were received. Ed and Chuck met at Tri-Com for the meeting. Kevin participated by speakerphone. Jim and Tom could not join the meeting, but Jim e-mailed his scores and comments in advance.

Four (4) nominations were submitted for the "Telecommunicator of the Year" award, three (3) for "Line Supervisor of the Year," three (3) for "Trainer of the Year", one (1) for "Director/Manager of the Year" and two (2) for "Technician of the Year." The "Trainer of the Year" category is new this year. This category was previously added to APCO International's communications awards.

Chuck said he regretfully had to disqualify a Telecommunicator nomination from Galesburg PD because he received it in the mail on September 11<sup>th</sup>, a week after the deadline. He sent a letter to the nominator explaining the situation, and encouraged her to nominate the person again next year.

### **Discuss & Rank Nominations:**

As in past years, the committee members chose to rank the nominees by assigning a score of one (1) to their top choice, two (2) to their second choice, and so on. The nominee with the fewest total points was the winner.

Chuck reminded the committee that the award rules do not require winner to be selected in each category. If the members feel the nominees in a particular category are unqualified or unsuitable for this recognition, no award will be given.

### **Technician of the Year:**

The committee reviewed the nominations for “Technician of the Year.” The nominees were Andrew Bauman of United Radio Communications in Bridgeview, nominated by Mary Ann Glowacz of Deefield PD, and Krzystof (Kris) Cieplinski of Du-Comm in Glendale Heights, nominated by Marie Smit of Du-Comm.

Chuck disclosed that he is acquainted with Mr. Baumann as United Radio is Tri-Com’s repair service. However, he said he does not know Mr. Baumann on a personal level and feels he could be objective in discussing both candidates. Chuck volunteered to withdraw from the discussion and voting in this category, but Ed and Kevin decided this was not necessary.

Each member of the committee discussed the strengths and weaknesses of each nomination and gave their scores. Mr. Baumann was voted the winner in this category.

### **Director/Manager of the Year:**

The committee reviewed the nomination for “Director/Manager of the Year.” The sole nominee was Karen Maranto of the Bloomingdale Police Department. She was nominated by Bloomingdale Telecommunicators Tari Bregman, Michelle Lukasz, Larry Hall, Nadine Hugmeyer, Barb Kroll, Ben Francis, Gabriel Molina and Chris Whitsell.

Each member of the committee discussed the strengths and weaknesses of this nomination and determined that Ms. Maranto was a worthy candidate for this honor and voted her the winner in this category.

### **Trainer of the Year:**

The committee reviewed the nominations for “Trainer of the Year.” The nominees were Aviva Boggs of Northwest Central Dispatch System in Arlington Heights, nominated by Carole Urry of NWCDS, Deborah Little of FoxComm E9-1-1 in Fox Lake, nominated by Annette Wolf of Fox Comm, and Andrea Moore of the Naperville Police Dept., nominated by Catherine Raley of Naperville PD.

Each member of the committee discussed the strengths and weaknesses of each nomination and gave their scores. Ms. Boggs was voted the winner in this category. Ms. Moore was the 1<sup>st</sup> runner-up.

### Line Supervisor of the Year:

The committee reviewed the nominations for “Line Supervisor of the Year.” The nominees were Jim Richardson of Gurnee 9-1-1, nominated by Howard Thomas of Gurnee 9-1-1, Judi Menough of Du-Comm, nominated by Marie Smit of Du-Comm, and Jennette Welter-Fichtel of KenCom Dispatch in Yorkville, nominated by Christopher Walat of KenCom.

As Jim was a nominee in this category, he did not submit any scores or remarks of any kind and did not participate in any way.

Each member of the committee discussed the strengths and weaknesses of each nomination and gave their scores. Mr. Richardson was voted the winner in this category. Ms. Welter-Fichtel was the 1<sup>st</sup> runner-up.

### Telecommunicator of the Year:

The committee reviewed the nominations for “Telecommunicator of the Year.” The nominees were Lynn Fishman of Evanston Police, Fire and Life Safety Services, nominated by Curt Kempel of Evanston P-F-LS, Timothy Fulcher of Madison County Sheriff’s Dept., nominated by William Gamblin of Madison County ETS, Katie Krull of Du-Comm, nominated by Marie Smit of Du-Comm, and J. Curt Peddicord of Northwest Central Dispatch System, nominated by Carol Urry of NWCDS.

The committee members discussed the strengths and weaknesses of each nomination and gave their scores. Chuck also played some digital (.wav) files of 9-1-1 telephone and radio audio that was provided with some of the nominations. Ms. Fishman was voted the winner in this category. Ms. Krull was the 1<sup>st</sup> runner-up.

### **Vote to Formally Approve Selection of Award Winners & Runners-Up:**

Chuck asked if anyone had further comments regarding any of the nominations. Hearing none, he entertained a motion to formally approve the award winners and runners-up as follows:

#### TECHNICIAN OF THE YEAR

Andrew Baumann (Winner)  
Krzysztof (Kris) Cieplinski (1<sup>st</sup> Runner-Up)

#### COMMUNICATIONS DIRECTOR/MANAGER OF THE YEAR

Karen Maranto (Winner)

#### TRAINER OF THE YEAR

Aviva Boggs (Winner)  
Andrea Moore (1<sup>st</sup> Runner-Up)

#### LINE SUPERVISOR OF THE YEAR

Jim Richardson (Winner)  
Jennette Welter-Fichtel (1<sup>st</sup> Runner-Up)

## TELECOMMUNICATOR OF THE YEAR:

Lynn Fishman (Winner)  
Katie Krull (1<sup>st</sup> Runner-Up)

Kevin moved to formally approve the list of award winners and runners-up as read by Chuck. Ed seconded the motion, which then passed by unanimous vote.

As a committee liaison to the Illinois APCO Executive Board, Ed will officially report the voting results at the Board's next meeting. In the meantime, Chuck will e-mail the results to President Jason Kern and 1<sup>st</sup> Vice President Jim Richardson.

### **Discuss Remaining Steps of 2009 Awards Program:**

The committee briefly discussed the remaining steps of this year's awards program. Chuck will complete the minutes of today's meeting and send them to the committee members and Illinois APCO President Jason Kern and 1<sup>st</sup> Vice President Jim Richardson. He will advise the nominators and award winners as soon as possible. Follow-up letters will also be sent to the nominators and nominees thanking them for their support of the program and congratulating them on their awards/nominations. The names of the committee members who will attend the conference will be listed in the correspondence sent to the award winners and nominees. The award recipients will be encouraged to contact the committee if they need any assistance while attending the conference.

Chuck may not be able to attend the entire IPSA conference in October, but will be there to present the awards at the Monday evening banquet.

Chuck will ask the nominators to provide photos (.jpg files, if possible) of the award winners and e-mail them to Ed. Ed may create some type of posters or easel display to promote the awards at the IPSTA conference, as Gina Schneider did for last year's event.

Chuck will contact Sherrill Ornberg to discuss the ordering of the plaques for the winners and nominees. Ed will attend an IL APCO executive board meeting tomorrow in Naperville. He will report on the award winners and find out who will arrange for the complimentary conference tuition and hotel rooms for the winners. Ed will relay this info to Chuck so he can advise the award nominators and winners accordingly.

#### Follow-Up Note:

A few hours after the meeting, Ed spoke with IL APCO President Jason Kern about the awards and learned the following:

- Hotel reservations have already been made for all winners except the new trainer category.
- Sherrill will have plaques made for the award winners.
- Ed will discuss the award photo posters/displays for the conference at the Sept. 17<sup>th</sup> meeting of the IL APCO Executive Board. He will report back to the committee.

**Adjournment:**

No one had any other business to address, so the meeting was adjourned at 11:15 a.m.

Respectfully submitted,

*Chuck Wrede*

Charles H. Wrede, Chairman  
Illinois APCO Operating Procedures Committee