

APCO INTERNATIONAL EXECUTIVE COUNCIL MEETING

August 3 & 4, 2001

Submitted By Gregg Riddle
Illinois Executive Council Representative

The Council meeting was held in a two-day format. Barry Luke of the Florida Chapter was asked to moderate the first day, Friday. This day was used to discuss key issues that would need action during the official Council meeting that was held on Saturday.

President Lyle Gallagher called the Council meeting to order at 8:30 AM on Saturday, August 4. The meeting began with introductory remarks, calling of the roll and the approval of the previous meeting's minutes. The following agenda items and action was discussed:

Policy Manual Updates/Changes: Nancy Pollock of the Minnesota Chapter made a *motion* to accept the resolution that adds the Weldon Joe Blair Award to the Association's Policy Manual as part of the Awards Policy. Garrett Mayer of the CPRA Chapter *seconded* the motion. The Weldon Joe Blair Award for Leadership recognizes outstanding service to the Association by long-term members of the Association. This award is not an annual award, but rather may be presented when merited. A verbal vote was taken with no opposition and the motion *carried*.

Quorum Resolutions: This year there were two Resolutions that had been offered for consideration by the Quorum. They are as follows:

Life Member Eligibility Requirements: Past President Jack Keating made a *motion* to recommend approval of Resolution #1. Gregg Riddle of the Illinois Chapter *seconded* the motion. Resolution #1 dealt with changes to Life Member eligibility criteria, which was proposed by the Credentials Committee. During discussion Past President Jack Keating then offered Amendment #1 to Resolution #1 as follows (changes shown in italics):

That Section 4.2.2 of Bylaws Article I shall be amended as follows:

4.2.2 The criteria for eligibility and the procedures for nomination and approval for conferring the title of APCO Life Member are as follows:

4.2.2.1 A. This honor may be bestowed upon members who have, at the Association level, made significant contributions toward the fulfillment of the purpose of the Association.

Consideration will be given to the range of applicable accomplishments that demonstrate the candidate's breadth of contributions to the purpose of APCO.

4.2.2.2 (1) To be eligible for APCO Life Member, the nominee shall, as a minimum, have:

A. (a) Served a full term as President of the Association or;

B. (b) Met both of the following requirements:

(1) Been a member of APCO for a minimum of fifteen (15) years; and

- (2) Made at least five (5) major accomplishments which have contributed significantly towards meeting the needs of all Chapters, regulatory, and policy making bodies, the commercial, general public safety, and international communities, or any combination thereof. A list of suggested major accomplishments which may be used as a guideline to determine LIFE MEMBER qualifications is shown below:
- (a) Served four (4) or more years as an Executive Council Member;
 - (b) Served four (4) or more years as a Local Area Frequency Advisor;
 - (c) Served as the Chair of an Association Committee, Standing Committee, or Special Task Force (e.g., Projects 25, 31, 33, 34, 35, CALEA, etc.); chairing each such Committee or Task Force would constitute a single accomplishment;
 - (d) Served a term as a member of the AFC or Institute Advisory Committee, Bulletin Editorial Advisory Committee, or Executive Council Committees; membership on each such Committee or Ad Comm would constitute a single accomplishment;
 - (e) Served as an active member of one or more Association Standing Committees; not more than two (2) accomplishments may be counted from this subsection;
 - (f) Served as the Chair of a Regional Conference; or as Chair of a Regional Conference Standing Committee as delineated by the Regional Conference manual;
 - (g) Served as the Chair of an Annual Conference; or as Chair of an Annual Conference Standing Committee as delineated by the APCO Annual Conference Manual; and
 - (h) Made other contributions that promote APCO-International (beyond benefit to a single Chapter) or to the art of public safety communications (e.g., NPSTC, PSWAC, NCC, NASNA etc.).

(Amendment #1 offered no additional changes to the remainder of Resolution #1)

Past President Jack Keating made a *motion* to accept Amendment #1 as presented. Nancy Pollock of the Minnesota Chapter *seconded* the motion. Discussion was as follows:

- President Elect Glen Nash requested clarification of the Executive Committees: Finance and Budget, Credentials, Management. Amendment will be modified to state Executive Council Committees.
- Barry Luke of the Florida Chapter stated that the committee member's title of chair should be changed to chairmanship. Garrett Mayer of the CPRA Chapter concurred.
- President Elect Glen Nash asked the Council's indulgence to allow the C&B Committee the editorial rights to use the terms as they appear in the respective manuals so there is no question in the future. Nancy Pollock of the Minnesota Chapter concurred.

Gregg Riddle of the Illinois Chapter called the question. President Elect Glen Nash made a *motion* to recommend approval of resolution subject to adoption of the Council's amendment. Past President Joe Hanna *seconded* the motion. A verbal vote was taken with no opposition and the motion *carried*.

Senior Membership Grade Eligibility Requirements: Past President Jack Keating made a *motion* to recommend approval of Resolution #2. Richard Roley of the Georgia Chapter *seconded* the motion.

The following amendment was offered for Resolution #2 - "Modify section 4.4.2 B (9) of Resolution #2 to read: "Served two or more years as a member of the Institute Advisory Committee or AFC Advisory Committee". This amendment eliminates reference to the Editorial Advisory Committee."

Past President Jack Keating made a *motion* to accept the amendment as presented. Kent Kruger of the Wisconsin Chapter *seconded* the motion. A verbal vote was taken with no opposition and the amendment *carried*.

(Both Resolutions were adopted by the Quorum with the amendments as recommended by the Executive Council at the second business meeting, on August 7, 2001.)

Regional Conference Manual: The Chapter Enhancement Task Force had been given the responsibility of merging the nine recommended changes to the Regional Conference Manual that had been accepted by the Executive Council at the mid-year meeting. Gregg Riddle of the Illinois Chapter made a *motion* to adopt the Regional Conference Manual with the nine changes as presented by the Chapter Enhancement Task Force. Jim Fraser of the Canada Chapter *seconded* the motion. A verbal vote was taken with no opposition and the motion *carried*.

PBX Issues Related to 9-1-1: Nancy Pollock of the Minnesota Chapter made a *motion* for adoption of the resolution on PBX Issues Related to 9-1-1. This resolution states that the APCO organization is concerned about the lack of appropriate location information on calls from multi-line telephone systems (aka PBX) and will work to heighten the awareness of the problem. Gregg Riddle of the Illinois Chapter *seconded* the motion. A verbal vote was taken with no opposition, and the motion *carried*.

Membership Programs: Willis Carter of the Louisiana Chapter made a *motion* to accept the membership programs as recommended by the Membership Task Force. Garrett Mayer of the CPRA Chapter *seconded* the motion. The Task Force believes that many advantages can be enjoyed through the development of a Corporate Partnership Program, which would replace the current Corporate Group member program. The objective of the Corporate Partnership Program is to recognize all of APCO's commercial members and business partners at four primary levels of contributions. A verbal vote was taken with no opposition and the motion *carried*.

Life Member Nomination: David Wolfe of Tennessee made a *motion* to vote on the four life member nominees at one time. Garrett Mayer of the CPRA Chapter *seconded* the motion. The named members have been duly nominated for Life Member status by their respective chapters and deemed to meet the qualifications of Life Member by the Credentials Committee. A verbal vote was taken with no opposition and the motion *carried*.

- Lyle Gallagher, North Dakota
- Thomas Catino, Atlantic Chapter
- RoxAnn Brown, Oregon Chapter
- Ken Keim, Oregon Chapter

The Life Member nomination of Jimmie Holcutt, Washington Chapter, which was approved at the mid-year meeting will also be awarded at this conference.

2006 Bidding Cities: President Lyle Gallagher directed a secret ballot be conducted to select the host city for the 2006 APCO International Conference & Exposition. Ballots were collected and counted.

Executive Director John Ramsey announced that the majority winner was Orlando, Florida. Executive Mary Messamore of the Kansas Chapter made a *motion* to destroy the ballots. Past President Joe Hanna *seconded* the motion. A verbal vote was taken with no opposition and the motion *carried*.

Other Business:

Preference Resolution: President Elect Glen Nash made a *motion* to adopt the following resolution as presented which encourages governmental agencies to give preference in the purchase of both wireless and PBX type services to those companies and providers who provide location information. Past President Joe Hanna *seconded* the motion.

WHEREAS: Many local, state, and federal agencies have provided cellular and/or PCS telephones (aka “wireless telephone services”) to employees for official use; and

WHEREAS: Many local, state, and federal agencies have installed multi-line telephone systems (aka “PBXs) to provide telephone services within agency offices; and

WHEREAS: Users of wireless telephone services and wireline telephone services, including those provided through multi-line telephone systems, may be using these services to request emergency services such as police, fire, and EMS by calling “9-1-1” or other appropriate emergency numbers, and

WHEREAS: Knowing the precise location of a caller is critical to the effective response of emergency service agencies in responding to calls for assistance; and

WHEREAS: Cellular and PCS telephones do not currently provide precise information regarding the location of a caller when the caller dials “9-1-1” or another appropriate emergency number; and

WHEREAS: Many multi-line telephone systems do not currently provide precise building and room number information when a caller dials “9-1-1” or other appropriate emergency number; and

WHEREAS: The Federal Communications Commission has conducted appropriate proceedings leading to the adoption of federal regulations under Federal Docket FCC 94-102 which requires wireless service providers to provide precise location information in accordance with specified standards for accuracy; and

WHEREAS: Some cellular/PCS providers have declared an intent to begin offering services capable of providing precise location information when a caller dials “9-1-1” or another appropriate emergency number by the end of 2001 or early 2002; and

WHEREAS: Many multi-line telephone systems currently are capable of providing precise building and room number information when a caller dials “9-1-1” or other appropriate emergency number;

WHEREAS: Local, state, and federal agencies should provide their employees with the highest level of protection, including the forwarding of precise location information, when those employees use assigned wireless telephone services and/or wireline telephone services to seek emergency assistance;

NOW, THEREFORE BE IT RESOLVED: The Association of Public Safety Communications Officials International, Inc., (APCO), National Emergency Number Association (NENA), and the National Association of State 9-1-1 Administrators (NASNA) recommend local, state, and federal agencies ordering new wireless equipment/services or extending the contract for existing wireless

equipment/services give preference to wireless service providers who provide in the areas served by the agencies precise location information to Public Safety Answering Points (PSAPs) whenever “9-1-1” or other appropriate emergency number is called; and

BE IT FURTHER RESOLVED: APCO/NENA/NASNA recommend local, state, and federal agencies ordering new multi-line telephone systems give preference to equipment providers whose equipment is equipped to provide precise location information, including building number and room number, whenever “9-1-1” or other appropriate emergency number is called from a telephone serviced by that multi-line telephone system; and do not recommend or endorse any specific providers of wireless equipment/services or multiline telephone systems, but recommend that local, state, and federal agencies acquire such equipment and services consistent with this resolution.

BE IT FURTHER RESOLVED: APCO/NENA/NASNA recommend local, state, and federal agencies implement appropriate processes, procedures, and services to forward the precise location of a telephone serviced by a multi-line telephone system to the Public Safety Answering Point whenever “9-1-1” or other appropriate emergency number is dialed.

A verbal vote was taken with no opposition and the motion *carried*.

Staffing Crisis: Joe Noce of the Arizona Chapter made a *motion* to adopt a resolution establishing APCO Project 40 for staffing crisis. Jim Fraser of the Canada Chapter *seconded* the motion. It was noted that as the demand for professional and effective delivery of emergency services increases, public safety agencies struggle to provide effective initial evaluation and dispatching of calls. The Communications Center Staffing Task Force has identified a national critical shortage of 9-1-1 call takers and Public Safety (Law Enforcement, Fire-Rescue and Emergency Medical Service) dispatchers as primary factor. The shortage is compounded by the increasing difficulty of attracting and retaining quality professionals.

The following point were discussed:

- Past President Joe Hanna cautioned that the Council consider that when a project is being considered for funding, that a stipulation be added that the project will carry it’s own weight, and that funds already be available instead of using association funds.
- President Elect Glen Nash disagreed that all projects be self-funded. There are times when a choice should be made to put a project into APCO’s normal budgeting process. The President and the Board of Officers need the flexibility to evaluate and identify those funds. Federal funds may be available for Project 40.
- First Vice President Thera Bradshaw stated that projects establish priorities for the Association.
- President Elect Glen Nash asked for volunteers for the Project 40 Committee.

A verbal vote was taken with no opposition and the motion *carried*.

Kent Kruger of the Wisconsin Chapter invited the Council to the North Central Regional Conference April 28-May 1, 2002 in Madison Wisconsin.

Joe Noce of the Arizona Chapter commended staff for service on Midwestern Regional Conference.

Gregg Riddle of the Illinois Chapter invited the Council to the 17th Annual Illinois APCO-NENA Conference October 21-24, 2001.

Institute Director Dave Bubb briefed the Council on the current status of the online degree-seeking program in association with Jacksonville State University. Twelve students have completed the certificate program, and are going on to associate degree.

Peter Thomas of the Atlantic Chapter discussed the competition that the Institute department faces, and how the Institute Advisory Committee is refocusing their attention to look at the Institute department from a business stand point.

Nancy Pollock of the Minnesota Chapter, and chair of the Editorial Advisory Committee for the APCO Bulletin stated that one of the goals for the Bulletin is that it reflects the needs of the membership. To that end, she asked for feedback from the Council on the status, layout and composition of the APCO Bulletin.

Mary Messamore of the Kansas Chapter encouraged the Council to support their chapter officers to take part in the chapter member-mentoring program.

Kevin Robson invited the Council to the BAPCO Conference April 22-24, 2001 in London, England.

RoxAnn Brown of the Oregon Chapter reminded all of the Project 39 meeting on Sunday.

Gregg Riddle of the Illinois Chapter made a *motion* to nominate Barry Luke of the Florida Chapter for moderator of the February 2002 Executive Council Mid-Year Meeting in St. Petersburg Florida. President Elect Nash *seconded* the motion. A verbal vote was taken with no opposition and the motion *carried*.

Barry Luke of the Florida Chapter brought the Council up to date on the Country of Oman's EMS development plan.

Regulatory Review: APCO Legal Counsel Bob Gursz rendered the Regulatory Review to the Council, which consisted of the following issues:

- 700 MHz,
- 800 MHz,
- 4.9 GHz,
- 138-144 MHz,
- Microwave Issues,
- Frequency Coordination,
- Section 337(c),
- Wireless E9-1-1,
- Cost-recovery victory,
- King County Cost-Demarcation Decision,
- Richardson Issue regarding validity of PSAP Requests,
- Waivers, and
- Nature of requests

Project Locate: First Vice President Thera Bradshaw rendered the Project Locate report to the Council, reflecting on the directions the Council gave to the Project Locate Committee and discussing the project team, the utilization of multiple contributors for funding the project, the significant progress in the deployment of Wireless 9-1-1, and NASNA's, NENA's and the FCC's support of the project. Corporate financial and congressional support has been procured for the project. Commitments to engage in dialog with rural wireless carriers have been made. Model cities in 49 states were reviewed. Requests for Phase II continue to be generated. The national press conference held in April 2001 was reviewed. The project

initiatives that are underway are ongoing meetings with wireless carriers, and deployment. The challenges facing the project, financial contributions, future activities were reviewed.

- Joe Gallelli of the CAC Stated that APCO needs to continue forward with Project Locate.
- Bill Cade of the Missouri Chapter stated that he feels this is a priority and the effort needs to be continued.
- Frank Thomason of the North Carolina Chapter voiced his support of the project.
- Wanda McCarley of the Texas Chapter clarified the life span of Project Locate. First Vice President Thera Bradshaw recommended that the project continue.
- RoxAnn Brown of the Oregon Chapter stated that until Phase II is accomplished the project should continue, but cautioned that the project not become overburdened with other issues.
- Wanda McCarley of the Texas Chapter asked if a redefinition of the project was needed.
- Steve Souder of the Virginia Chapter commended the progress Project Locate Chair Bill Hinkle's has made.

Executive Director John Ramsey read the letter received from Anna G. Eshoo, 14th District of California, Congress of the United States, regarding Wireless 9-1-1.

Recess: The Executive Council Meeting was recessed at 1:05 p.m. until the Closing Banquet on Thursday, August 9, 2001.